

## **Campaign Terms and conditions:**

### **A- General terms of the campaign:**

- This campaign is valid from 14 August 2022 and ends on 30 September 2022 (the “Term”).
- This promotion is valid for Qatar residents at all Carrefour stores and Carrefour Online (the “Stores”) using eligible Visa cards issued through Qatar banks only. Apple Pay or Samsung Pay transactions are not eligible.
- Majid Al Futtaim Hypermarkets W.L.L, its branches, subsidiaries, and sister companies (the “Company”) shall not be liable to you if you suffer any financial loss or damage from our refusal to allow you to take part in the promotion or our withdrawal of the promotion or any failure or inability by you to use the promotion for any reason.
- These terms and any disputes or claims arising out of, or in connection with, its subject matter or formation (including non-contractual disputes or claims) are governed by and construed in accordance with the law of the Qatar
- Bulk buyers or wholesalers are not allowed to participate in this campaign. Three (3) or more units from “Electronics” of the same item in the same transaction is considered bulk. Ten (10) or more units from “Grocery” of the same item in the same transaction is considered bulk. Split Transactions are not allowed (these are consecutive purchases from the same customer).
- If any fraudulent activity is detected related to this offer, the Company reserves the right to withhold the prizes, and a replacement winner will be selected from the original participants.
- This promotion is not available to any Majid Al Futtaim Group employees, including Majid Al Futtaim Retail.

### **B- Promotion details:**

- Spend QAR 350 with eligible VISA cards in participating stores for a chance to WIN exciting gifts such as:
  - i. Carrefour eGift cards worth QAR 15000 (Redeemable on in-store purchases only)
  - ii. 20 Hisense TVs – 55”
  - iii. 2 FIFA World CUP™ Day Packages
  - iv. 12 Business Seats for FIFA World CUP™ matches
- Multiple entries are allowed during the campaign period, if it meets the eligibility criteria.
- The eGift Card can be used partially until the amount is finished or one year from the date of card activation, whichever comes first. Winners should bring along their original receipt for the winning purchase, and government ID for verification to collect their gift cards from Doha City Centre Carrefour customer service desk.
- Winners of Hisense Televisions must visit the Carrefour Hypermarket in Doha City Centre to collect their prize. Winners should bring along their original receipt for the

winning purchase, and government ID for verification. (No installation will be provided).

- Winners of the FIFA Day Packages or Business Seats will receive an email, followed by a call from the Carrefour Customer Service team to collect their details along with their nominated companion, which will be shared with Visa for the purpose of organizing logistics. The winner must share all details before 08 October 2022, to claim the prizes successfully, along with a copy of their original purchase receipt. Should the winner's information not be shared by the cutoff date, or if the Company is unable to contact the winners, a replacement winner will be selected from the original participants.

"Tickets to the FIFA World Cup Qatar 2022™, whether awarded as a prize and/or are included as part of a promotion, must be accepted as awarded and are subject to all of the applicable terms and conditions prescribed to such tickets from time to time by FIFA. Such terms and conditions are contained in the General Terms and Conditions for the Use of Tickets and the Stadium Code of Conduct (which can be reviewed at [www.fifa.com/tickets](http://www.fifa.com/tickets)). By accepting tickets as a prize and/or as part of a promotion, the holder is deemed to have accepted all of the applicable terms and conditions."

Once the winners are registered with Visa, they will receive further communications from the Visa team with details of packages/business seats, links to download their tickets, and any further applications needed (e.g., Hayya card).

### **C- How to enter the draw**

#### **● In-store:**

Customers with qualifying purchase using eligible Visa cards will receive a QR code on their receipts. To enter the raffle draw, customers have to follow the following steps:

1. Scan the QR code
2. Fill in the required details as per their national identity card

#### **● Online:**

Customers with qualifying purchase using eligible Visa cards will be automatically enrolled into the draw using their online registered details.

Please note Visa Debit card payments through QPay will not be eligible to enter the draw.

### **Day Package for Winner + Companion (2 in number)**

Package for two (2) includes:

- One (1) FIFA World Cup Qatar 2022™ Match with Pre-Match Hospitality
- Transportation to/from FIFA World Cup™ Match
- Visa prepaid product
- Guest amenity/gift
- Visa Everywhere Lounge
- Visa Concierge located at the hotel
- Visa Event, Medical and Security support staff

Packages Exclusions:

- Flights (Domestic or International) to/from Qatar
- Any meal, event and/or activity outside of the scheduled program itinerary
- Hotel incidentals (e.g. phone, mini-bar, laundry, etc.)
- Any applicable taxes

**Business Seats (12 in number)**

- 6 x Business seats at M5 (France v. Australia, 22 November, Al Janoub Stadium)
- 6 x Business seats at M10 (Spain v. Costa Rica, 23 November, Al Thumama Stadium)